

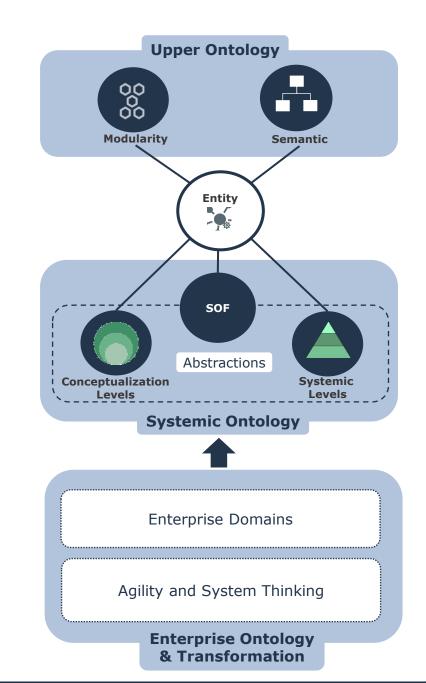
# S.O.F. Systemic Operating Framework

#### Introduction

- This document is an integral component of the SysFEAT architectural framework. It provides foundations to address the <u>challenges posed by Enterprise Architecture in the 21st century</u>, which include:
  - Increasing complexity in system structures and behaviors.
  - Growing intricacy in architecture, management and governance of these systems.
  - The mission of the framework is to demystify these complexities, ensuring they are comprehensible to a broad audience, thereby facilitating the design and management of complex-systems across all scales, from micro-systems to enterprise level systems.
- Enterprise Modeling refers to the overarching language and conceptual framework used to describe, understand, and communicate the complex structures and dynamics of an enterprise.
- It integrates both the operating aspects of the enterprise (how it functions and interacts within its ecosystem), the transformational aspects (how it evolves and sustains over time through initiatives, asset management) and how these transformations are governed to ensure effectiveness, efficiency and reliability.
- The following slides present the foundations of enterprise modeling.

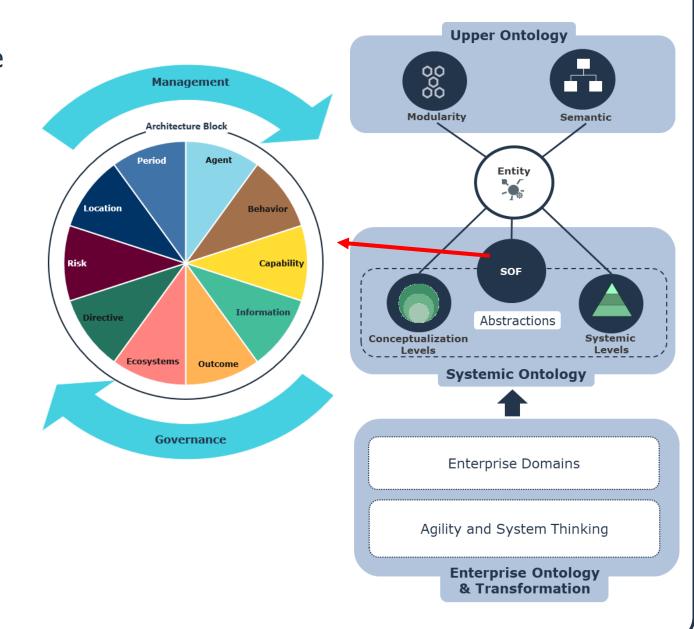
#### Foundations of enterprise modeling

- Modularity provides the syntax for building robust, manageable, and scalable architectures, based on the principles of <u>compositionality</u> and <u>packaging</u>.
- <u>Semantic</u> provides robust capabilities for classifying and composing entities, from time-bound entities (<u>individuals</u>) to <u>families of concepts</u>, enabling effective representation of meaning.
- The <u>Systemic Operating Framework (SOF)</u> serves as the overarching language that describes why and how a system <u>operates and interacts</u> within its ecosystems.
- <u>Abstractions</u> organizes systems and concepts in degree of abstractions, including <u>systemic levels</u> and <u>conceptualization</u> <u>levels</u>.
- Enterprise Domains formalize the various disciplines that make-up EA, ranging from enterprise road-mapping to System ArcDevOps.
- Agility and System Thinking ensure that the enterprise evolves and sustains over time through governed initiatives, architected for flexibility and responsiveness in complex and dynamic business environments.



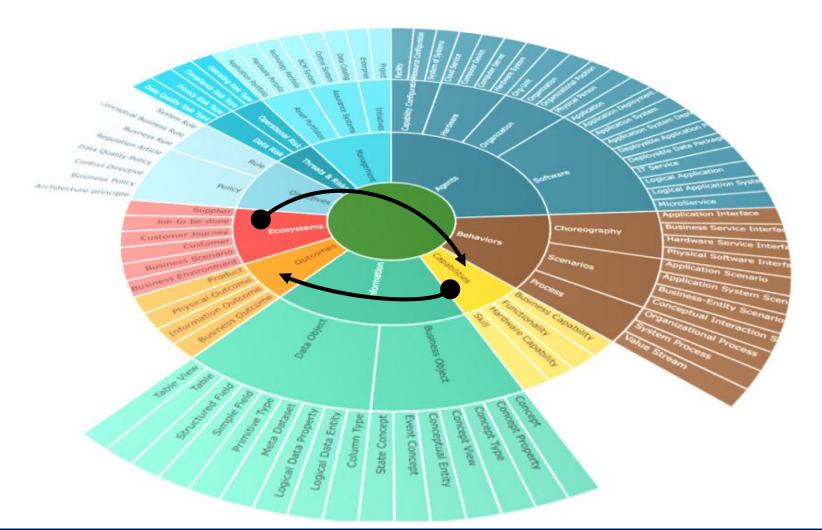
#### SOF in the Architecture Framework landscape

- The SOF provides a description of the <u>Operating Semantic</u> of systems,
  - from <u>Capability</u> fulfilled by <u>Agents</u> who act and interact (<u>Behavior</u>) in their Operating <u>Eco-Systems</u> to produce <u>Outcomes</u> that benefit (value) to other <u>Agents</u>.
- A complementary framework (<u>SOF</u> <u>Technology</u>) provides a classification of Technology Assets that facilitate Business Assets in their production/consumption of Business Outcomes.



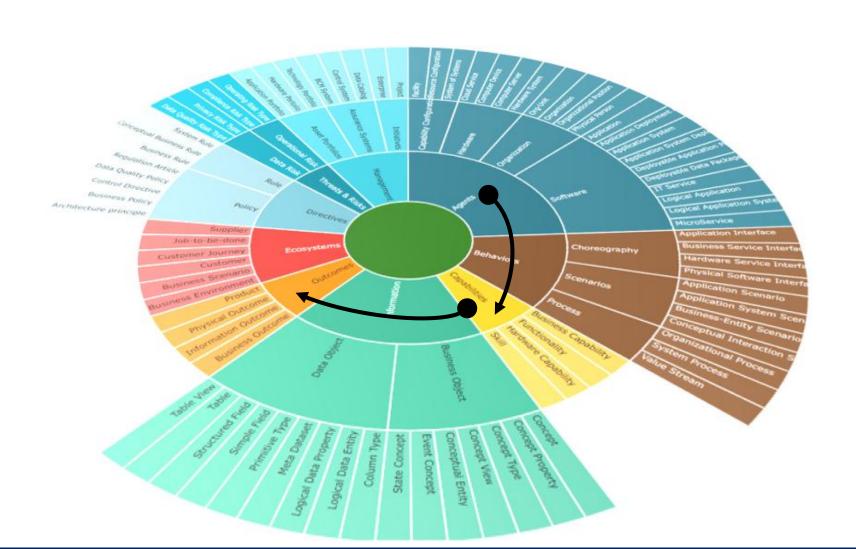
For a given <u>Eco-system</u>, <u>Outcomes</u> are results delivered by a provider that meets a consumer's needs (<u>job-to-be-done</u>).

<u>Capabilities</u> are the provider's abilities to generate those <u>Outcomes</u>.



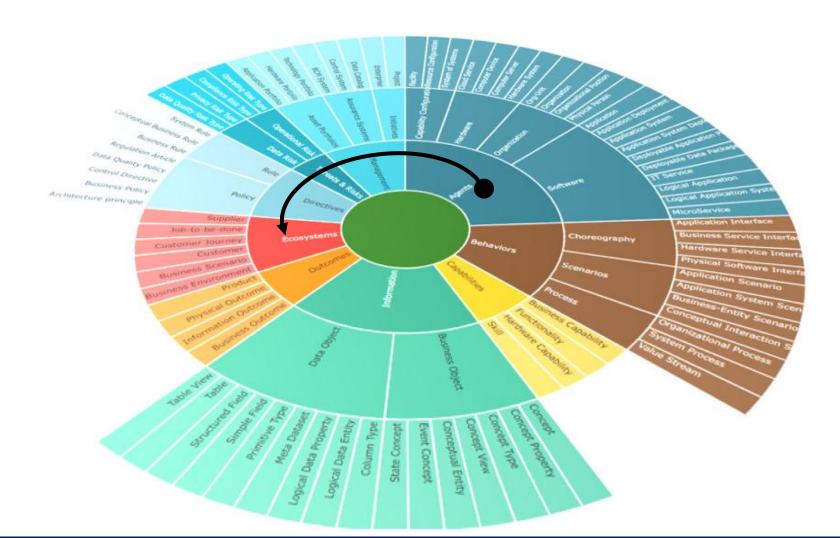
### Agents fulfill Capabilities

Thereby, they commit to produce Outcomes



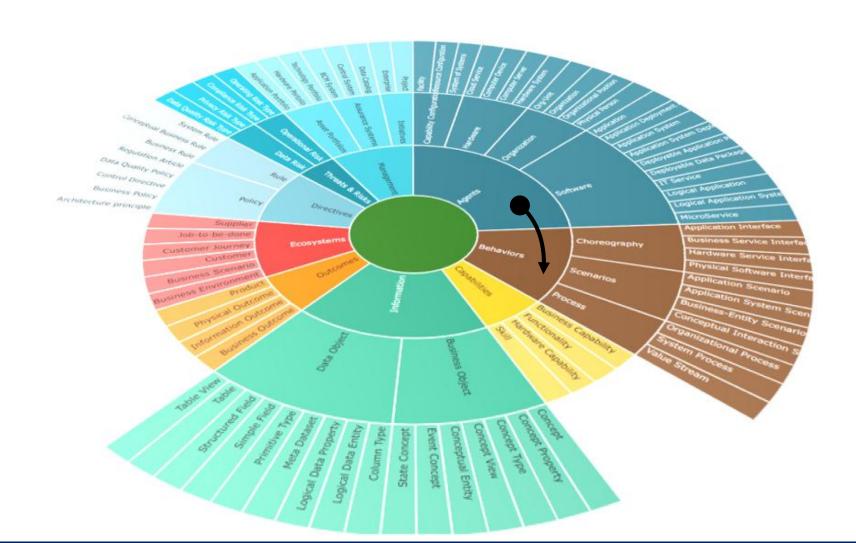
#### Agents interact and act in **Eco-systems**

- Ecosystems define how <u>Outcomes</u> are co-produced with <u>Partners</u>.
- Ecosystems define **Conditions** under which Outcomes are co-produced.



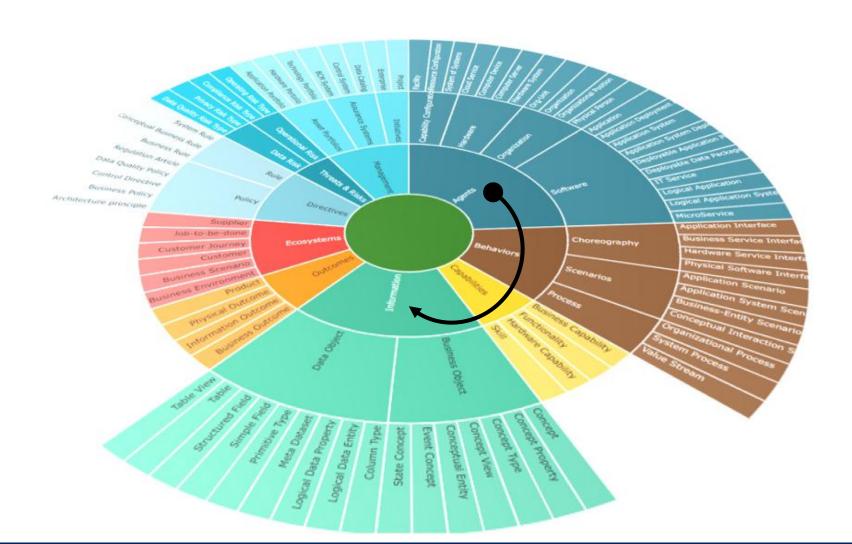
#### To fulfill Capabilities and produce Outcomes, Agents have behaviors:

- They act: they participate to <u>processes</u>.
- They interact: they participate to exchanges.



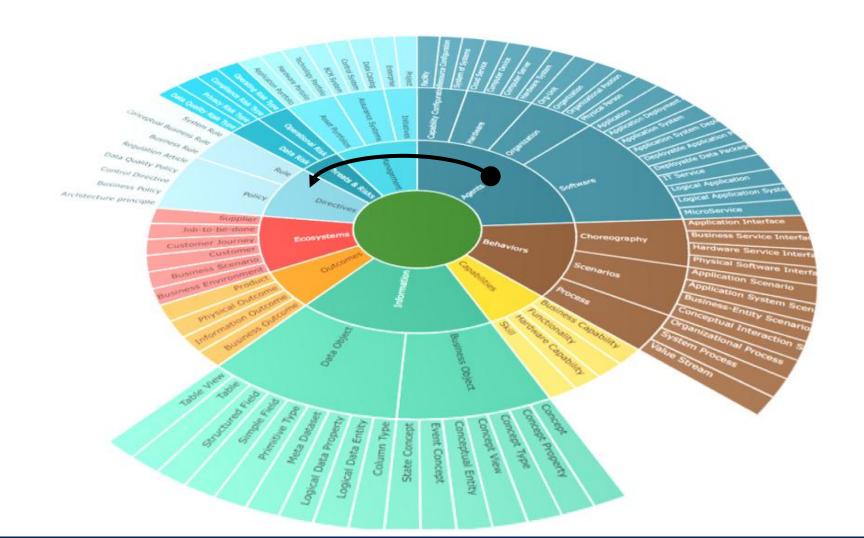
To operate and make decisions, Agents have memory.

They produce and store <u>Information</u>.



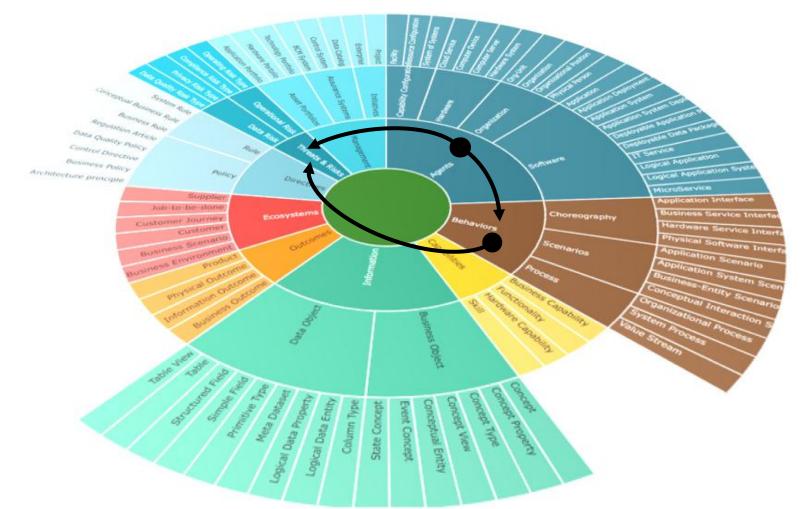
#### Agent structure and behaviors are constrained by directives.

- Directives indicate what **should** or **should not** be done.
- Directives can be internal policies, regulations (Law) or architecture principles.



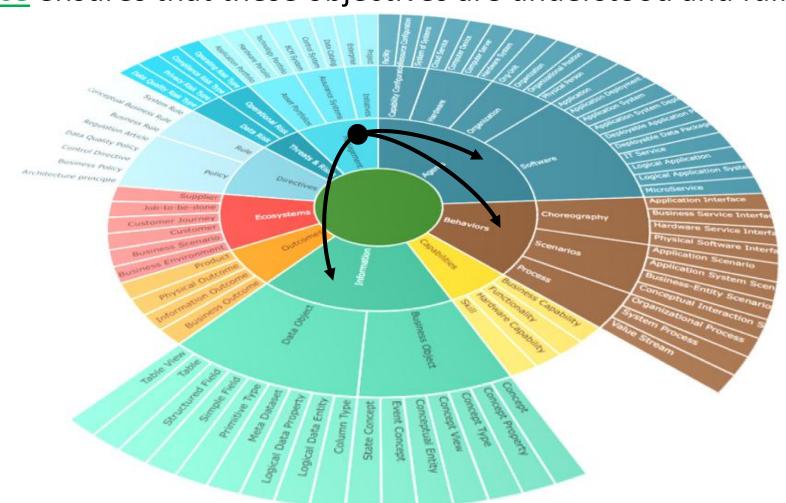
#### Agents and their behaviors are subject to Risks.

- They are exposed to Threats
- They can exhibit operational Failures
- Controls ensure that associated risks can be mitigated



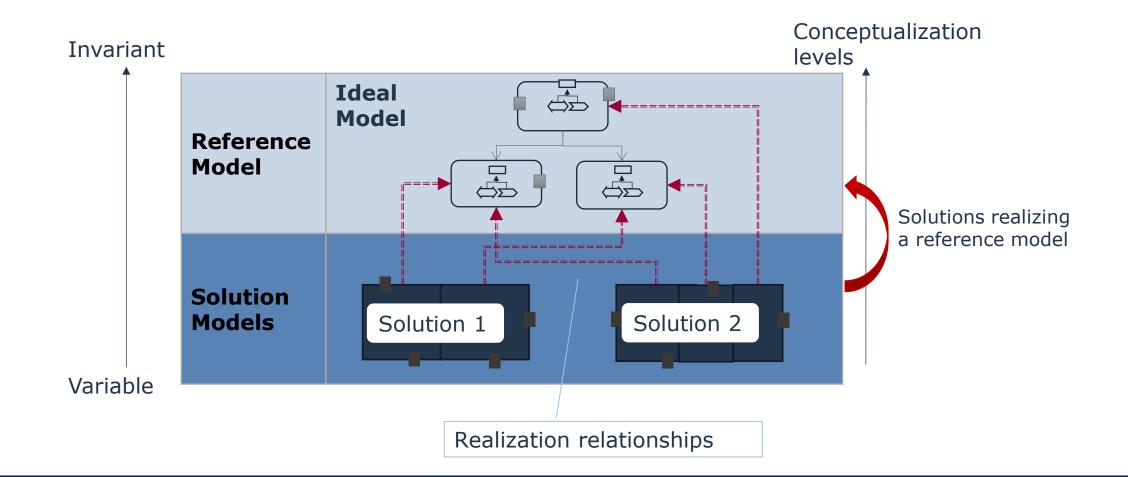
Agents, their behaviors and their data are managed and governed.

- Management provides transformation and assurance objectives.
  - Transformation is about continuous improvement of effectiveness (value at cost).
  - Assurance is about continuous improvement of resilience.
- Governance ensures that these objectives are understood and fulfilled.

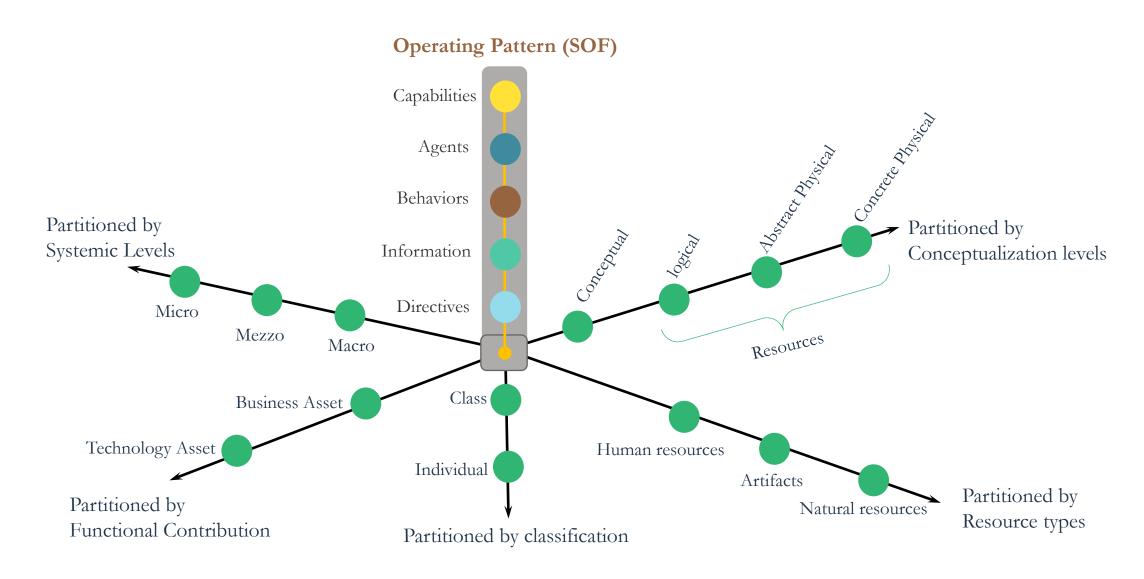


## SOF as a pattern for multiple kinds of abstraction

#### Abstraction: relative ways to be compliant



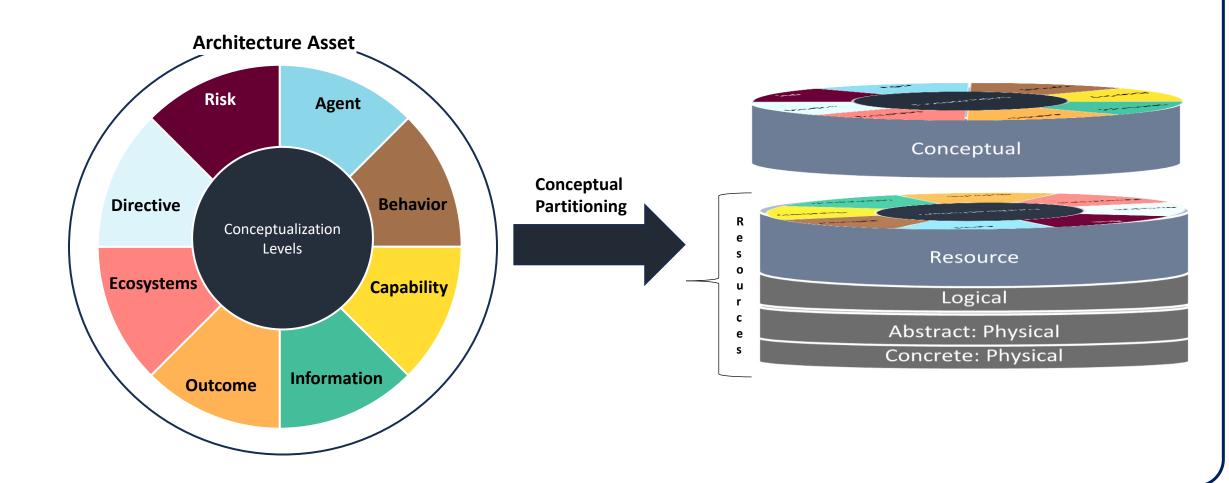
## The SOF is specialized across multiple abstraction levels, each forming a partition of the SOF pattern



#### **Architecture Stack – Conceptual levels**

The <u>Operating Pattern</u> is delineated according to the different levels of **conceptualization** chosen for the study of the Enterprise.

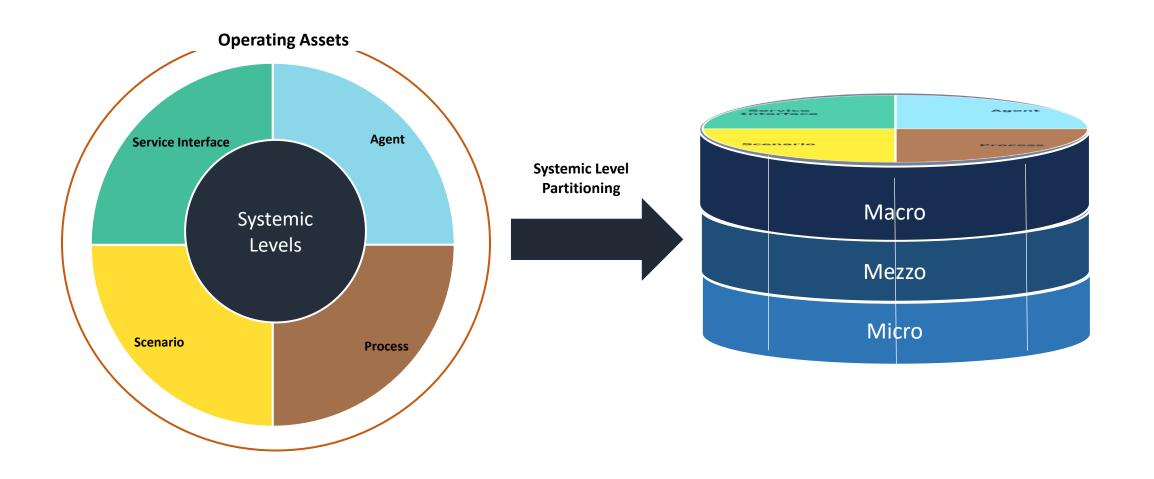
See Conceptualization Levels.



#### **Architecture Stack – Systemic levels**

The <u>Operating Assets</u> of the <u>Operating Pattern</u> are configured according to the different levels of granularity chosen for the study and transformation of the Enterprise.

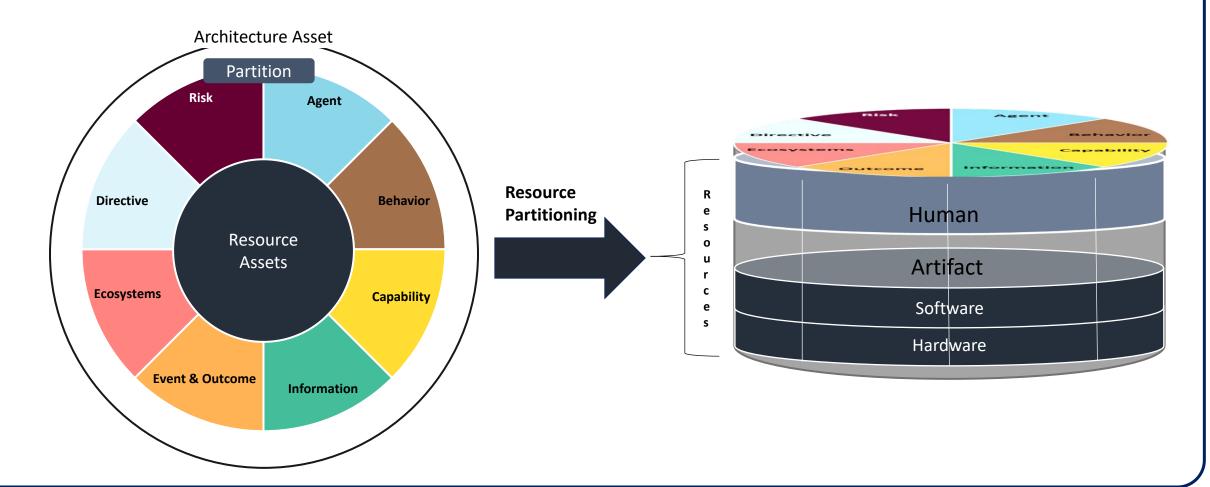
See <u>Systemic Levels</u>.



#### **Architecture Stack – Resource Types**

At the resource level, the <u>Operating Pattern</u> is specialized according to the <u>functional</u> <u>division of duties</u>, between <u>human</u> and <u>artifacts</u>, and then between <u>software</u> and <u>hardware</u>.

See <u>Business Operations</u> and <u>Business Arc-Dev-Ops</u>



#### **Architecture Stack – Functional Contribution**

<u>Functional Contribution</u> categorizes <u>Functional Assets</u> in two groups:

- <u>Business Assets</u> that directly contribute to the production/consumption of <u>Business</u> <u>Outcomes</u>.
- <u>Technology Assets</u> that facilitate this by the production/consumption of enabling Technology Outcomes.

